

**2020**  
YEAR IN REVIEW

IN AWE  
OF HIS  
*Wonders*



PRAISING GOD  
FOR HIS

*Wonders*

IN 2020



*A*t SonSet Solutions, we desire to produce fruitful disciples of the Lord Jesus and bring glory to God by making his marvelous works known. I trust that the photos, stories and statistics in this booklet will cause you to **praise our God for the things we saw him do in 2020 as we placed our unique talents in his hands.** He is “the great and awesome God.”  
(Nehemiah 1:5)

*David L Russell*  
PRESIDENT, SONSET SOLUTIONS

# “Virtual Reality” and God’s Provision ...

*Our SonSet Solutions  
board members  
adjusted well to  
meeting over Zoom.*



1,669  
donors

sustained our ministry  
and missionaries  
throughout the year

5 churches  
raised funds for  
SonSet® radios

We participated in

9 virtual  
career fairs

and 4 virtual  
campus  
meetings

for student recruitment

We served  
180  
ministries  
in 60  
countries

... primarily through  
remote means such as  
phone calls, emails,  
Internet video chat  
and shipments



We held approximately  
500 Zoom  
meetings  
for a total of 3,500  
person-hours

We  
held our

1st-  
ever

virtual SnapShot event

... an informational gathering to  
introduce friends to the ministry



*A teacher is showing students how to operate the SonSet radio. During COVID-19 restrictions, young people attended classes remotely via radio.*

IN AWE  
OF HIS

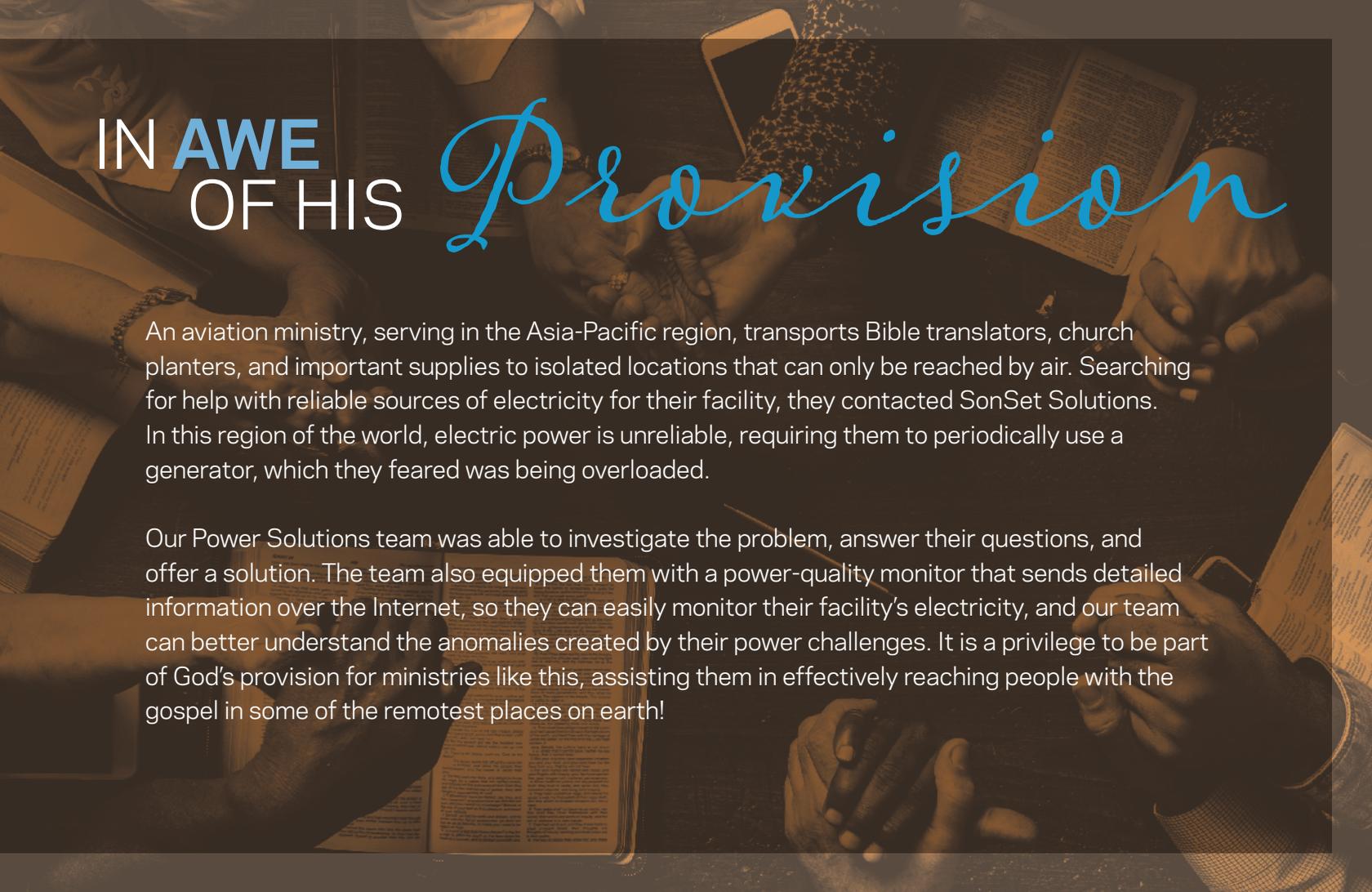
# Timing

This wasn't our first time sending SonSet radios into one of the largest refugee camps in Uganda, but this was by far the most difficult. When the pandemic hit, international shipping came to a standstill, and 3,600 radios were stuck in our warehouse. In our minds, these refugees, who were also experiencing increased restrictions, needed to hear the message of freedom more than ever. Broadcasts from Usalama FM were already bringing unity and hope to enemy tribes within the camp, but so many more needed these little beacons of hope.

Miraculously, an opportunity opened for us to include our radios in a container from Feed the Hungry. Although greatly delayed, the shipment arrived in God's perfect timing. Because of the pandemic, distribution could not have happened any earlier. In addition, teachers were now giving school lessons over the airwaves for the huge child-refugee population. Refugee families were more eager than ever to receive radios.



*Many isolated people groups can only be reached physically by plane since some regions have no roads and little infrastructure.*



IN AWE  
OF HIS

# Provision

An aviation ministry, serving in the Asia-Pacific region, transports Bible translators, church planters, and important supplies to isolated locations that can only be reached by air. Searching for help with reliable sources of electricity for their facility, they contacted SonSet Solutions. In this region of the world, electric power is unreliable, requiring them to periodically use a generator, which they feared was being overloaded.

Our Power Solutions team was able to investigate the problem, answer their questions, and offer a solution. The team also equipped them with a power-quality monitor that sends detailed information over the Internet, so they can easily monitor their facility's electricity, and our team can better understand the anomalies created by their power challenges. It is a privilege to be part of God's provision for ministries like this, assisting them in effectively reaching people with the gospel in some of the remotest places on earth!



*Our SonSetLink technology reached Zimbabwe for the first time through Design Outreach, making Karanda Mission Hospital's ministry more effective and changing lives for generations to come.*



# IN AWE OF HIS *Faithfulness*

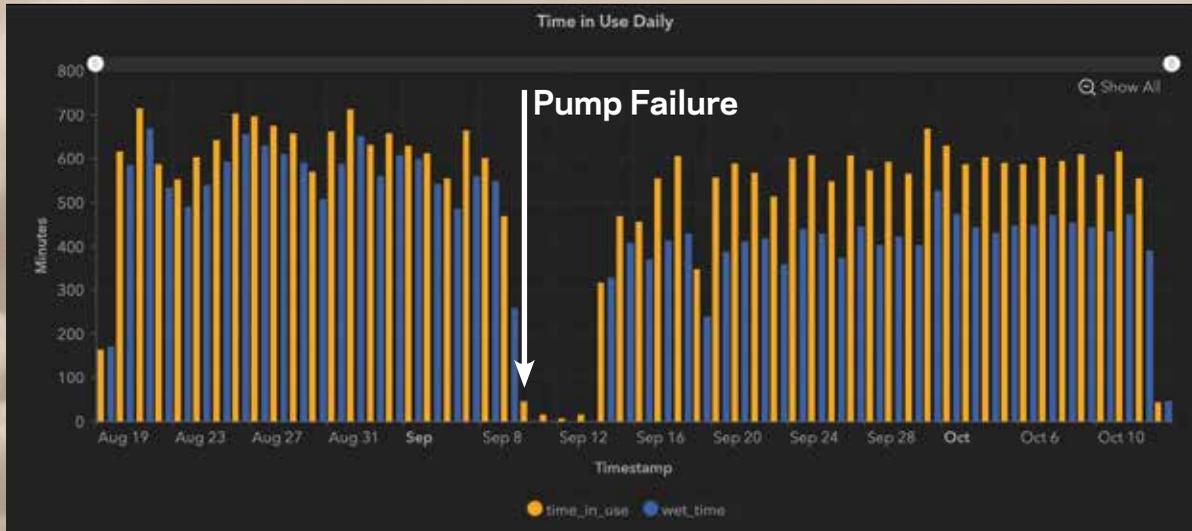
Karanda Mission Hospital, which shows the love of Christ in practical ways, is a 150-bed hospital treating 100,000+ patients annually. However, water is often in short supply, and bush pumps have continual maintenance issues.

During the peak of the pandemic, 14 LifePumps from Design Outreach were installed in and around the hospital campus. The pumps are providing desperately needed water from deep underground reservoirs and transforming both the hospital's operations and surrounding community. LifePumpLinks, which use SonSetLink™ technology, are installed to provide the necessary data to know what is happening at a given LifePump. The timely information lets technicians see the need for maintenance so that there are no disruptions in providing a source of safe and reliable water.

Greg Bixler, Co-founder and CEO of Design Outreach, believes, "There should never be a day without water." Reliable water stands as a testimony of God's faithfulness for the mission hospital and those they serve.

# Despite the challenges

that 2020 brought ...



*On September 9, our SonSetLink monitoring data indicated a pump failure at a village in Malawi. We notified the ministry on the ground, and three days later water was flowing again.*

We hosted  
**15**  
spring break  
students  
and 3 summer interns

**9**

new partnership  
agreements

were established:

5 for broadcast solutions  
3 for community development  
1 for power solutions

**2** solar media  
center systems

were shipped to  
2 ministries in Africa

**11**  
transmitters

and

**12**  
antennas

were sent to radio station partners



**326**  
SonSetLink  
monitoring  
systems

comprising 7 different  
models were shipped  
to 11 countries



The SonSetLink was voted the  
Coolest Thing Made  
in Elkhart County

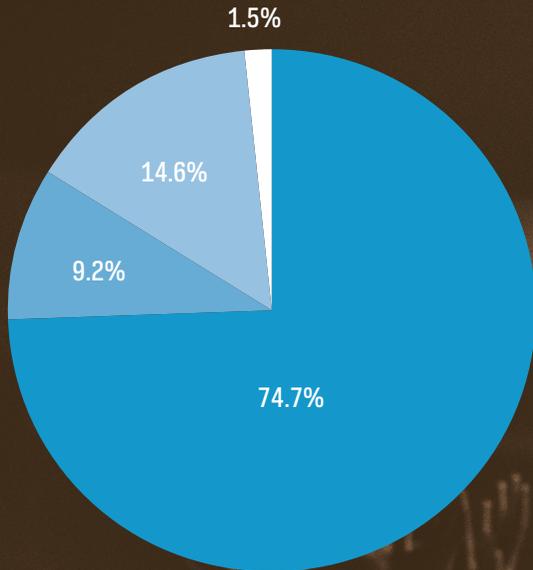
**8,273** SonSet  
radios

were shipped to 14 countries



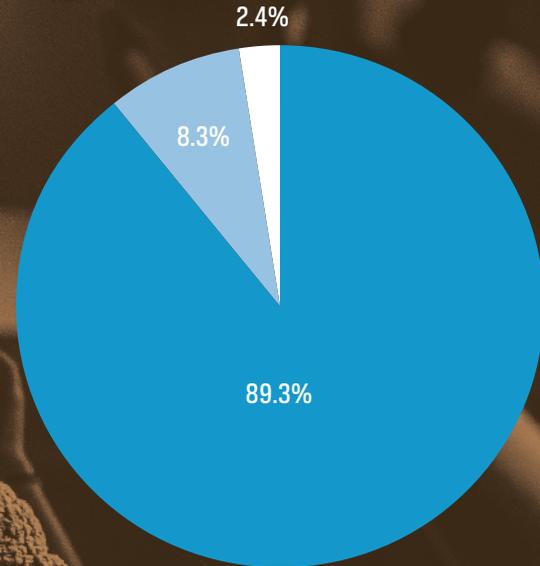
*We had reason for concern going into our week at Maranatha Bible and Missionary Conference. Our originally scheduled week was cancelled, and the week we were given was at half capacity. Yet the generosity toward SonSet radios was overwhelming; God reassured us that he did not require great numbers of people to provide a great response.*

# REVENUE\*



Contributions	74.7%
Ministry Service Revenue	9.2%
Contributed Services	14.6%
Other	1.5%

# EXPENSES\*



Ministry	89.3%
General and Administrative	8.3%
Fundraising	2.4%

\* Percentages presented above are preliminary and unreviewed.



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The whole earth  
is filled with  
**AWE AT YOUR**

*Wonders*

— Psalm 65:8 (NIV)

